



Logistics Conditions for Suppliers

supplementary to the Alliander Purchase Conditions

For the Delivery of Products.

Updated version of March 2026

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1. Definitions General Logistics Conditions

In these Logistics Conditions, which apply in addition to the Alliander Purchase Conditions relating to Part II - Special Product Provisions, a number of terms have a capitalised letter. These terms have the meanings given to them in this article or in the Alliander Purchase Conditions.

- 1.1. **Alliander:** Alliander N.V. and/or Affiliated Enterprises.
- 1.2. **Manufacturer:** the company that designs and produces the Product or their brand name
- 1.3. **Coded Products:** Products that are included in the standard product range and have an Alliander article number.
- 1.4. **Hazardous Substances:** Products listed in the ADR (Accord européen relatif au transport internationale des marchandises Dangereuses par Route) which must be specifically packaged and transported.
- 1.5. **Bonded Stacking:** stacking pattern in which the boxes are stacked overlapping each other, creating a more stable situation than when boxes are stacked in columns.
- 1.6. **Purchase Order:** a Written Order from Alliander to the Supplier.
- 1.7. **Alliander Purchase Conditions:** the general purchase conditions of Alliander.
- 1.8. **Supplier:** the Contractor entering into the Agreement with Alliander.
- 1.9. **Delivery Time:** the period in Working Days between receipt of the Purchase Order by the Supplier and the Delivery of Products by the Supplier at the delivery location specified in the Purchase Order.
- 1.10. **Logistics Specifications:** further agreements with the Supplier that have been laid down in the Agreement.
- 1.11. **Logistics Conditions:** these Logistics Conditions of Alliander.
- 1.12. **Name and Address Details:** Name, Address (street + house number + postal code), Town/City.
- 1.13. **Pallets:** Euro pallets, 0.80 x 1.20 cm.
- 1.14. **Pallet Collars:** modular frames to fit on Euro Pallets
- 1.15. **Products:** the movable property (equipment, components, system components and other Materials) to be delivered or already delivered to Alliander by the Supplier under the Agreement pursuant to Article 3:115(a) of the Dutch Civil Code.

- 1.16. **Transporter:** the entrepreneur and his personnel appointed by the Supplier to transport Products.
- 1.17. **VLG:** Dutch regulations for the carriage of dangerous goods by land.

2. Applicability and Validity

- 2.1. In addition to the Alliander Purchase Conditions, these Logistics Conditions apply to all requests, quotations and Agreements under which the Supplier delivers the Product to Alliander and form part of every (legal) transaction relating to the preparation, conclusion or performance of the Agreement.
- 2.2. A number of product groups are also subject to Logistics Specifications. Upon Delivery of the product groups to which the Logistics Specifications apply, Suppliers must also meet these Logistics Specifications.
- 2.3. In the event of contradiction between the Logistic Conditions and the Logistic Specifications, the Logistic Specifications shall prevail.
- 2.4. The Dutch text will always prevail in case of inconsistencies between the Dutch text of these Logistics Conditions and translations thereof.

3. General

- 3.1. The Supplier's standard delivery time for Products to Alliander is ten (10) Working Days, unless agreed otherwise in Writing.
- 3.2. Partial deliveries will only be accepted with Alliander's consent and undelivered products must be stated clearly on the packing list 'on backorder'.
- 3.3. The Products are Delivered DDP (Delivery Duty Paid) in accordance with the version of Incoterms published most recently, unless agreed otherwise in Writing.
- 3.4. The Supplier is obliged to identify and separate the Products and keep them identifiable/separate for Alliander. This method of identification must be such that it is possible to determine exactly which Products are attributable to an Alliander payment based on the data on the invoice.
- 3.5. The Supplier shall provide the requested product information for each Product, such as dimensions, weights, and a photo clearly recognizable of the product (minimum resolution 1200x1000 and in JPEG or PNG format). In case of any changes to the

Product or its packaging, new photos must be submitted via the contract manager or usual contact person.

means of packaging and/or preservation;

- b. be provided with suitable facilities for moving, storing or transporting, such as lifting eyes, Pallets, etc.

4. Purchase Order and Return Order

- 4.1. All exchange of order-related data – such as Purchase Orders, order confirmations, return orders, delivery moment and invoicing – takes place electronically via Alliander's standard platform, which the Supplier logs into or is connected to via system integration.
- 4.2. The Supplier shall only supply Products based on a Purchase Order issued by Alliander. All Purchase Orders are issued to the Supplier via electronic communication.
- 4.3. The Supplier shall confirm receipt and Acceptance of the Purchase Order within one (1) Working Day. If the Supplier has not confirmed Acceptance after this period, Alliander will assume that Delivery will take place in accordance with the Purchase Order.
- 4.4. Until a confirmation is received, Alliander will send a daily electronic order confirmation reminder.
- 4.5. If the Supplier is (temporarily) unable to deliver Products, or is unable to deliver all or part of the Products on the requested delivery date, the Supplier shall report this to Alliander no later than one Working Day after this became known to the Supplier. The Supplier can propose a new delivery date to Alliander. Alliander is not obliged to accept this proposal.
- 4.6. The Supplier is available by telephone on Working Days between 8:00 and 17:00 CET for communication about Purchase Orders, complaints and technical questions.
- 4.7. Return orders and complaint orders will be collected by Supplier within five (5) working days, unless otherwise agreed in writing.

5. Packaging

- 5.1. The maximum weight allowed per box is 23 kg. Packaged Products exceeding this weight must be provided with suitable facilities for moving, storing or transporting, such as lifting eyes, Pallets or other aids intended for that purpose.
- 5.2. All Products must:
 - a. be protected externally against damage, dirt, moisture and weather conditions by

- 5.3. All packaging materials used by the Supplier must be recyclable.
- 5.4. All packaging materials used are made from recycled materials as much as possible.
- 5.5. The Supplier must provide Alliander with timely information on the necessary facilities for horizontal and vertical transport, movement and storage, such as hoisting equipment, forklift truck, specific storage methods for Hazardous Substances, etc. If applicable, this information should be provided verbally and in Writing to Alliander's contact person as stated on the Purchase Order or in the Agreement.
- 5.6. All packaging, with the exception of returnable packaging and load carriers, such as Pallets, Pallet Collars and roll containers, marked as such by the Supplier, will become Alliander's property at the time of Delivery. Alliander may waive this right of ownership and oblige the Supplier to take back the packaging.
- 5.7. Containers transported by sea are often treated to combat insects and other pests. Containers delivered to Alliander locations, contractor sites, or project sites must be safe to open and free of toxic gases. The supplier must provide a gas-free certificate for each delivered, treated container.

6. Labelling

- 6.1. The information which must appear on the following documents and/or packaging must be clearly visible:
- 6.2. Way bill:
 - Name and address details of the sender;
 - Name and address details of the delivery address;
 - Name and address details of the Transporter;
 - Delivery Date;
 - The number of packages;
 - In the case of the transport of Hazardous Substances in accordance with VLG ADR:
 - a. the UN number preceded by the letters 'UN';

- b. the correct shipping name of the substance or object, supplemented where appropriate by the technical name;
- c. the label number with the label number of the corresponding hazard, if applicable, between brackets. In the case of Class 1 substances, the classification code must be used instead of the label number;
- d. the packing group (I, II or III);
- e. the number and description of the packages;
- f. the total quantity of each hazardous substance in kilograms or litres and, for Class 1, the net mass of explosive substance;
- g. the tunnel code (A, B, C, D and/or E).

6.3. Packing Slip:

- This must be fastened in a sticky bag on the outside of the 1st package and be clearly visible;
- Alliander order number, contact person if necessary;
- Position number on the Purchase Order;
- Name and address details including the contact person, of necessary;
- Delivery Date;
- Packing Slip number;
- The Supplier's sales order number or another reference linked to Alliander's Purchase Order.
- Manufacturer and type designation of the Product;
- The Alliander article number (e.g. 20001234) if it concerns Coded Products;
- The total delivered quantity of each Product;
- Product-specific information, if applicable;
- The same information as on the way bill is required for Hazardous Substances.

6.4. Box (small packaging):

- Manufacturer and type designation of the Product;
- The Alliander article number (e.g. 20001234) if it concerns Coded Products;
- The number of Products delivered; per box/package (small packaging).

6.5. Outer box (bulk packaging):

- Manufacturer and type designation of the Product;
- The Alliander article number (e.g. 20001234) if it concerns Coded Products;
- The number of Products delivered, per outer package (bulk packaging);
- The number of Products delivered, per box/package (small packaging).

6.6. Pallet:

- Delivery of the Products must take place on Euro pallets of 0.80 x 1.20 metres of at least EPAL quality class B; other pallets are not accepted;
- The stacking height including the Pallet may not exceed 1.20 metres;
- Delivery on Euro pallets and the stacking height stated always apply unless other agreements have been made in writing with Alliander for specific Products, Product Group(s) or the entire product range;
- In the event of Delivery on Pallets, the Supplier will be able to take back the same number of Pallets and Pallet Collars on the same day. Pallets that are not exchanged expire and will not be settled afterwards;
- In the event of Delivery on Pallets, all relevant logistic documents relating to the Delivery, including a packing slip, must be attached to the packaging in a sticky bag;
- To ensure a stable Pallet, it is preferable to stack the lower layers straight on top of each other, and the upper layers in a staggered pattern. If this is not possible, all layers should be stacked in a staggered pattern;
- A stacking pattern whereby parts extend beyond the edges of the Pallet is not permitted;
- The Products must be packaged in such a way that they can withstand all kinds of weather conditions and they must be packaged on the Pallet in such a way that they cannot fall off. This can be achieved by shrink wrapping the Pallets;
- Products must be secured to the Pallet by shrink wrap that overlaps both Product and Pallet or by means of straps.

- 6.7. Deviating arrangements may be made for other load carriers.
 - 6.8. All legally required and product-specific warning and safety labels are correctly and clearly affixed to pallets and (outer) packaging, including general handling markings and any applicable ADR classifications.
 - 6.9. Products containing lithium or lithium-ion batteries must comply with ADR regulations and must be properly packaged, labeled, and documented. Storage and transport must comply with safety regulations to prevent risks of fire, leakage, and short circuits.
 - 6.10. Purchase order numbers, article numbers, batch numbers, and serial numbers may be added in barcode 128, GS1 128, or QR code, whereby this information also remains present in readable text.
- 8.4. Alliander's Central Distribution Centres are equipped with unloading equipment, such as a forklift truck, to be used by Alliander personnel.
 - 8.5. Vehicles that cannot be unloaded unhindered from the side or back will not be unloaded by Alliander staff. Unloading in such a case is possible only if the Transporter can perform this with his or her own equipment (present on the vehicle).
 - 8.6. As soon as the Supplier knows or suspects that it is unable to meet its delivery obligation, this must be reported directly to Liander Logistics via the 'communication broker' contracted by Alliander or by email. The email address is: Logistiek.voorraadbeheer@liander.nl

7. Transporter

- 7.1. The Supplier shall guarantee that the Transporter complies punctually with the obligations described in the Agreement.
- 7.2. The Transporter must work in accordance with the applicable legal, safety, health and environmental regulations, be properly certified and must take knowledge of the rules, instructions and directions applicable at the delivery location.
- 7.3. The driver must speak Dutch, English and/or German on at least language proficiency level 2: 'limited working proficiency' or A2: 'elementary'.
- 7.4. The driver always wears safety shoes and a reflective vest when delivering.

8. Delivery to Central Distribution Centre

- 8.1. The opening hours for deliveries during Dutch Working Days are from 7:30 to 15:30 hours. For outdoor storage locations for drums, opening hours are between 7:30 and 15:00. Exceptions to this may be made with prior approval from Alliander.
- 8.2. The Supplier will send a digital notification of shipment with the expected delivery date and time no later than one day before the scheduled delivery.
- 8.3. If the Central Distribution Centre is equipped with a loading and unloading platform, loading and unloading of Products will take place using the platform whenever possible.

9. On-Site Deliveries

The following applies to On-Site Deliveries, such as project locations of contractor locations:

- 9.1. For confirmation purposes, the day and time of On-Site Deliveries must be notified at least two (2) Working Days in advance by telephone and, to the extent possible, by email to Alliander's and/or the contractor's contact person as stated in the Purchase Order or on the packing slip.
- 9.2. When delivering within an environmental zone, the Supplier will provide a means of transport that meets the applicable emission requirements.
- 9.3. After notification of the freight, Alliander will, on request and if applicable, send the location instruction by email.
- 9.4. The Transporter's driver will contact the recipient by telephone approximately 1 hour before delivery, as stated in the Purchase Order.
- 9.5. In principle, there is no equipment for loading or unloading at the delivery location. Loading and unloading should be possible using means available on the vehicle, such as crane or tail lift and pump truck.
- 9.6. The location indicated by Alliander is leading, with the exception of those cases specified under point 9.7. No deviations are allowed.
- 9.7. If, upon delivery, it becomes apparent that an unsafe situation has arisen, the driver will report this to the recipient and to Liander Logistics via telephone number +31 (0)88 1912999 and the originally specified location may be changed.

- 9.8.** Upon delivery of the Products, one of the contact persons specified in the Purchase Order and on the packing slip must sign the packing slip writing their name in capitals and with a signature.
- 9.9.** For Coded Products, the Supplier must send a copy of the signed packing slip within two (2) Business Days by email to: logistiek.voorraadbeheer@liander.nl.
- 9.10.** When Delivering or retrieving Products and carrying out work on High-Voltage Sites, the rules of conduct for work on HV sites, including entering the site under the supervision of an Alliander employee, must be strictly adhered to. Alliander has these rules available at the project location and will make them available for inspection upon request.
- 9.11.** If delivery proves impossible the Supplier or driver must contact Liander Logistics via telephone number +31 (0)88 1912999.