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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
<b>GENERAL INFORMATION</b>					
<b>STRATEGY AND ANALYSIS</b>					
G4-1	Statement from the most senior decision-maker of the organisation about the relevance of sustainability to the organisation and the organisation's strategy for addressing sustainability.	<a href="#">Our story in 2015</a>			
G4-2	Description of key impacts, risks, and opportunities.	<a href="#">Materiality test</a> <a href="#">Our story in 2015</a>			
<b>ORGANISATIONAL PROFILE</b>					
G4-3	Name of reporting organisation.	<a href="#">Alliander N.V.</a> <a href="#">Company profile</a>			Alliander N.V.
G4-4	Primary brands, products and/or services.	<a href="#">Company profile</a>			
G4-5	Location of headquarters.	<a href="#">Company profile</a>			Utrechtseweg 68, 6812 AH Arnhem, The Netherlands. Temporary address 2016: Groningensingel 1, 6835 EA at Arnhem
G4-6	Number of countries where the organisation operates (insofar as relevant to sustainability topics).	<a href="#">Company profile</a>			Alliander has operations in the Netherlands and Germany
G4-7	Nature of ownership and legal form.	<a href="#">Company profile</a> <a href="#">Corporate Governance: Corporate Governance</a>			
G4-8	Markets served (geographic breakdown, sector served and types of customer).	<a href="#">Company profile</a>			
G4-9	Organisation scale	<a href="#">Company profile: 2015 in figures</a>			CO2 excludes Stam and AG
G4-10	Total number of employees by employment type, employment contract, region.	<a href="#">Employees</a>			See 'other information' table: other company-related information (G4-LA1) for a breakdown of the employee numbers.  The information concerns the activities in the Netherlands, a breakdown by region is not material. The nature of the activities leads to continuity in the employee base, there are no major fluctuations in the employee base.

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G4-11	Percentage of employees covered by collective labour agreement.	<a href="#">See Comments column</a>			All employees fall within the Collective Labour Agreement, 'CAO Network Companies', which is valid from 1 November 2015 to 1 May 2018, as agreed between the trade unions and the joint network operators.
G4-12	Organisation's value and supply chain.	<a href="#">Company profile: our role in the energy sector</a> <a href="#">Strategy: value creation for stakeholders</a>			
G4-13	Significant changes during the reporting period regarding the organisation's size, structure, ownership, or its supply chain.	<a href="#">See Comments column</a>			There were no significant changes in 2015 regarding the size, structure, ownership or value chain
G4-14	Adoption of the precautionary principle.	<a href="#">Corporate Governance: risk management</a> <a href="#">See Comments column</a>			The risk management department is part of Alliander's corporate governance, and risk management is also applied within the operational processes.
G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the organisation subscribes or which it endorses.	<a href="#">More information: Interaction with stakeholders</a>			Alliander subscribes to: - ILO Conventions - OECD Guidelines  In 2015 we participated in the following Dutch Corporate Social Initiatives: - Sector-Wide Employment Arrangement; - Energy Agreement; - Green Deals: Fair Meter, Circular Procurement, Circular Buildings, Watt for Watt, Heating Network.
G4-16	List memberships of associations and national or international advocacy organisations.	<a href="#">More information: Interaction with stakeholders</a>			

IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17	a. List of entities included in the organisation's consolidated financial statements or equivalent documents. b. Entities included in the consolidated financial statements that are not covered by the report.	<a href="#">Notes to the consolidated financial statements</a>			
G4-18	Process for defining the report content.	<a href="#">More information: Materiality test</a> <a href="#">More information: Interaction with stakeholders</a>			
G4-19	List all the material aspects identified in the process for defining report content.	<a href="#">More information: Materiality test</a>			

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G4-20	Report any specific limitation regarding the Aspect Boundary within the organisation.	<a href="#">About this report: Dialogue with stakeholders as base for this report</a> <a href="#">Company profile: our role in the energy sector</a>			<p>The financial information in this annual report is consolidated for Alliander and all subsidiaries. The Corporate Social Responsibility information only includes the consolidated information of Alliander and the most important subsidiaries for 2015, namely Liander, Endinet and Liandon.</p> <p>Acquisitions and divestments are recognised in the notes to the financial statements. The acquisitions are requested to supply non-financial data. Non-controlling interests are not requested to supply non-financial data.</p> <p>Deviations from the boundary indicated above are explained per aspect in the GRI Index in the 'Comments' column.</p>
G4-21	Report any specific limitation regarding the Aspect Boundary outside the organisation.	<a href="#">See Comments column</a>			<p>The following material aspects fall outside the organisation's boundaries but are reported on:</p> <p>Health &amp; Safety: suppliers Energy transition: supply chain Energy consumption and CO2: scope 1, 2 and 3</p> <p>Any deviations from the above are explained per aspect</p>
G4-22	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements.	<a href="#">See Comments column</a>			<p>The CO2 KPI has been adjusted. A change in the estimation method has led to a change in the total CO2 number. More specifically, the leakage loss conversion factor has been adjusted, so that the value is 50,000 <del>kilograms lower</del>.</p>
G4-23	Significant changes from previous reporting periods in the scope and aspect boundaries.	More information: Materiality test More information: Interaction with stakeholders			<p>Alliander refined the materiality determination process in 2015 compared to 2014. The same approach was applied but, based on the input from stakeholders, descriptions of indicators have been tightened up and some have been merged and more clearly grouped.</p>
<b>STAKEHOLDER ENGAGEMENT</b>					
G4-24	List of engaged stakeholders.	<a href="#">More information: Interaction with stakeholders</a> <a href="#">More information: Materiality test</a>			
G4-25	Basis for identification and selection of stakeholders.	<a href="#">More information: Interaction with stakeholders</a> <a href="#">More information: Materiality test</a>			

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G4-26	Approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group	<a href="#">More information: Interaction with stakeholders</a> <a href="#">More information: Materiality test</a>			
G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting.	<a href="#">More information: Our stakeholders</a> <a href="#">More information: Interaction with stakeholders</a> <a href="#">More information: Materiality test</a> <a href="#">About Alliander: Strategy</a> <a href="#">About Alliander: Trends and market developments</a>			

REPORT PROFILE

G4-28	Reporting period	<a href="#">See Comments column</a>			This report covers the period from 1 January 2015 up to and including 31 December 2015
G4-29	Date of most recent previous report	<a href="#">See Comments column</a>			The Alliander annual report 2014 (1 January 2014 up to and including 31 December 2014)
G4-30	Reporting cycle	<a href="#">See Comments column</a>			Once every calendar year.
G4-31	Provide the contact point for questions regarding the report or its contents.	<a href="#">Customers</a>			You can ask questions or give your opinion via <a href="mailto:communicatie@alliander.com">communicatie@alliander.com</a>
G4-32	a. The 'in accordance' option the organisation has chosen. b. The GRI Content Index for the chosen option. c. The reference to the External Assurance Report, if the report has been externally assured.	<a href="#">Independent assurance report</a>			In accordance: comprehensive GRI G4.0 Index Table was applied, as was the Electric Utilities sector supplement, edition GRI April 2009.  Table is published on: <a href="http://jaarverslag.alliander.com">jaarverslag.alliander.com</a>

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G4-33	Report the organization's policy and current practice with regard to seeking external assurance for the report	<a href="#">See Comments column</a>			<p>Alliander thinks it is important for its stakeholders to obtain assurance on the CSR section of the annual report. Regarding the annual report 2015, Alliander obtained an unqualified reasonable assurance report for the most relevant part of the annual report, namely the company's main control variables (financial and non-financial).</p> <p>In addition, Alliander obtained reasonable assurance for the first time concerning the most material themes for the report (Materiality Test). Alliander also obtained an unqualified report with limited assurance for the rest of the CSR part of the annual report. To assure the quality of the CSR information, Alliander applies the 'three lines-of-defence model'. Based on, among other things, the stakeholder dialogue, Materiality Test and GRI, the business units are requested to deliver CSR information. The business units constitute the first line of defence and are responsible for supplying reliable information. The business controller of each business unit is the second line of defence and ensures the timely and reliable supply of information by the business units. The business controller tests the explanations and analyses supplied by the business units and builds a file for the verification by the internal audit department. The internal audit department is the third line of defence and verifies the CSR information before this is examined by the external auditor. The external auditor is the final piece in the verification process and ultimately provides assurance, as set out in his opinion.</p>

GOVERNANCE

G4-34	Governance structure of the highest governance body and the committees responsible for decision-making on economic, environmental and social impacts	<a href="#">Corporate Governance</a> <a href="#">Remuneration report</a>			
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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-35	The process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees.	<a href="#">See Comments column</a>			<p>CSR is a key responsibility for all business units and forms an integral part of the Planning &amp; Control cycle. All business units have an analysis of the qualitative and quantitative CSR effects of their operations. This analysis is the guideline for determining the business unit's approach and objectives. The company policy and the objectives for Corporate Social Responsibility as determined by the Management Board of Alliander form the starting point for the Business Planning and Budget Process of the business units.</p>
G4-36	Responsibility for economic, environmental and social topics at executive-level position and/or post holders reporting directly to the highest governance body.	<a href="#">See Comments column</a>			<p>The Management Board as a whole is responsible for the economic, ecological and social impact of Alliander. The members of the Management Board have no specific sub-responsibilities in this connection</p> <ol style="list-style-type: none"> <li>1. The CSR manager personally communicates the policy to the directors of the business units and facilitates the management board team in determining quantifiable parameters for monitoring progress</li> <li>2. The CSR team facilitates the business units in translating the policy into operations, the definition of objectives and, where necessary, the determination of policy on specific themes and key areas</li> <li>3. The Corporate Control Department and the CSR team ensure that Business Plans and results are tested against policy</li> <li>4. CSR forms part of individual arrangements with management and employees. Employees are given the opportunity to contribute to the company's objectives and themes</li> <li>5. The planning and control cycle includes CSR. The progress on the objectives and the CSR policy is monitored through the dashboard and in reports.</li> </ol>

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G4-37	Process for consultation between stakeholders and the highest governance body on economic, environmental and social topics.	More information: Materiality test Corporate Governance			The Management Board and the Supervisory Board consult representatives of the stakeholders. By being present or represented at scheduled and ad-hoc meetings, they actively gather information and views on developments and strategic themes. The results of the CSR policy are evaluated with the stakeholders. Based on, among other things, customer consultations, employee engagement, shareholder meetings, roundtable sessions and the CSR Report, they determine the extent to which the stakeholders agree with and appreciate the policy and results.
G4-38	Composition of the highest governance body.	<u>Report of the Supervisory Board</u> <u>Members of the Supervisory Board/Management Board</u> <u>Corporate Governance: Governance structure</u> <u>By-Laws of the Supervisory Board</u>			Alliander N.V. has a 'two-tier' board in which management and supervision are separated between, respectively, the Management Board and the Supervisory Board  No detailed information on underrepresented groups has been gathered or stated. This is not material and is therefore not reported on, nor is there any ambition to report on this in the near term.
G4-39	Role of the chairman of the highest governance body.	<u>Corporate Governance: Members of the Management Board</u> <u>Corporate Governance: Members of the Supervisory Board</u>			

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G4-40	Process for determining the qualifications and expertise of the highest governance body members and the criteria for nomination.	<u>Report of the Supervisory Board</u> <u>Corporate Governance</u>			The Supervisory Board is responsible for the recruitment and selection of a Management Board member. A company profile is drawn up for this purpose. This profile is based on Alliander's strategic objectives and ambitions and consists of several parts. The most important are: 1) the core tasks and responsibilities of the vacant position 2) the selection criteria such as the requested competences, experience and training. The Works Council also plays a role in the appointment. The Works Council must be given an opportunity to issue advice about the proposed appointment of the Management Board member. The Supervisory Board seeks to ensure that relevant areas of expertise for Alliander are represented in the Management Board. In addition, the Supervisory Board strives for a mixed composition of the Management Board. Appointment of Management Board members takes place in accordance with the Management and Supervision Act (Wet bestuur en toezicht), including the restriction on the number of other positions and the m/f diversity target.

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G4-41	Processes for the highest governance body to ensure conflicts of interest are avoided and managed.	<a href="#">Corporate Governance: Members of the Management Board</a> <a href="#">Corporate Governance: Members of the Supervisory Board</a>			Alliander has embedded the Dutch Corporate Governance Code in the articles of association, the By-laws of the Management Board, the By-laws of the Supervisory Board, the By-laws of the committees of the Supervisory Board, the Code of Conduct (including the Insider Regulation) and the Whistleblower Policy. Other positions of Management Board members must be notified to the chairman of the Supervisory Board and Supervisory Board positions at large legal entities within the meaning of the Management and Supervision Act (Wet bestuur en toezicht) must be approved by the chairman of the Supervisory Board. Other positions of Management Board members are disclosed on the website. The By-laws of the Management Board contain strict conflict-of-interest rules. In 2015, no conflicts of interest were reported. In addition, the By-laws of the Management Board provide that each MB member can contact the Supervisory Board in the event of serious differences of opinion between the Management Board members. No such fundamental differences arose in 2015.
G4-42	The highest governance body's and senior executives' roles in the development, approval, and updating of the mission and vision, strategy, policies, and goals related to economic, environmental and social impacts.	<a href="#">About Alliander: Strategy</a> <a href="#">About Alliander: Mission, vision and ambition</a> <a href="#">Our story in 2015: Objectives &amp; results</a> <a href="#">Corporate Governance</a>			
G4-43	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics.	<a href="#">More information: Interaction with stakeholders</a> <a href="#">Report of the Supervisory Board</a>			
G4-44	Process for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics and actions taken in response to this evaluation.	<a href="#">Corporate Governance: Remuneration report</a> <a href="#">Report of the Supervisory Board</a>			
G4-45	Highest governance body's role in the identification and management of economic, environmental and social impacts, risks, and opportunities.	<a href="#">Corporate Governance: Risk management</a> <a href="#">More information: Notes to risks</a>			

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G4-46	Highest governance body's role in reviewing the effectiveness of the organisation's risk management processes for economic, environmental and social topics.	<u>Corporate Governance: Risk management Strategy: Risk management</u>			
G4-47	Frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities.	<u>Corporate Governance: Risk management</u>			Quarterly
G4-48	The highest committee or position that formally reviews and approves the organisation's sustainability report and ensures that all material aspects are covered.	<u>More information: Materiality test</u>			Once the internal assessments have been performed, the draft report is sent to the Disclosure Committee. The outcomes of the discussion are incorporated. The final draft version is submitted to and discussed in the Management Board. Comments are incorporated and this version is then adopted as the final version. This final version of the integrated Financial and CSR Reports is assessed and adopted (and approved? ) by the members of the Audit Committee of the Supervisory Board. Any comments are incorporated in the final version.
G4-49	Process for communicating critical concerns to the highest governance body.	<u>Corporate Governance, Corporate governance structure in outline</u> <a href="https://www.alliander.com/nl/over-alliander/corporate-governance/klokkenuidersregeling">https://www.alliander.com/nl/over-alliander/corporate-governance/klokkenuidersregeling</a>			Critical concerns can be communicated to the Management Board through the confidential counsellor who receives the report from an employee. In addition, concerns can also be reported on the grounds of the Code of Conduct or the Whistleblower Policy. The major shareholders and the Central Works Council hold regular consultations. Critical concerns can also be expressed here. In addition, the Spokespeople and Public Affairs Department, who communicate with the press, shareholders and the political world, can also draw the MB's attention to possible reputation risks.
G4-50	Nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them.	<u>See Comments column</u>			Employees who are confronted with unusual situations and conflicts can go to a confidential counsellor or the complaints committee for undesirable behaviour. External parties can report suspected irregularities through Alliander's whistleblower policy. Alliander also encourages its own employees to report any wrongdoing of a general, operational or financial nature.

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-51	Remuneration policies for the highest governance body and senior executives.	<a href="#">Corporate Governance: Remuneration report</a> <a href="#">Composition and report of committees: selection, appointment and Remuneration committee</a>			
G4-52	Process for determining remuneration.	<a href="#">Remuneration report</a> <a href="#">Composition and report of committees: selection, appointment and Remuneration committee</a>			
G4-53	Process for ensuring that stakeholders' views are taken into account regarding remuneration.	<a href="#">Corporate Governance: Remuneration report</a>			The remuneration policy for the Management Board is adopted by the shareholders. During the Annual General Meeting of Shareholders (AGM), the Supervisory Board accounts for the remuneration policy during the discussion of the Annual Report (which includes the Remuneration Report). During the AGM, the shareholders have an opportunity to express their viewpoints regarding the Management Board's remuneration. Input from other stakeholders is not taken on board, or indirectly via the shareholders.
G4-54	Ratio of the annual total compensation for the organisation's highest-paid individual in each country of significant operations to the median annual total compensation for all employees.	<a href="#">See Comments column</a>			2015: 6.3
G4-55	Ratio of percentage increase in annual total compensation for the organisation's highest-paid individual in each country of significant operations to the median percentage increase in annual total compensation for all employees.	<a href="#">See Comments column</a>			2014: 6.6 2015: 6.3  This represents a reduction in 2015 of 4.5% compared to 2014.

ETHICS AND INTEGRITY

G4-56	Organisation's values, principles, standards and norms of behaviour such as codes of conduct and codes of ethics.	<a href="#">Corporate Governance</a>			<a href="https://www.alliander.com/nl/over-alliander/corporate-governance/gedragscode">https://www.alliander.com/nl/over-alliander/corporate-governance/gedragscode</a> <a href="https://www.alliander.com/nl/over-alliander/corporate-governance/klokkenluidersregeling">https://www.alliander.com/nl/over-alliander/corporate-governance/klokkenluidersregeling</a>
					Alliander's Code of Conduct is available in Dutch and need not be signed. The code is not an exclusive subject of training within Alliander.

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G4-57	Internal and external mechanisms for ethical behaviour, and matters related to integrity, such as helplines or advice lines.	<u>Corporate Governance</u>			The whistleblower policy encourages employees to report every complaint or undesirable situation within the organisation. This can also be done anonymously and under protection. Employees can also call the fraud telephone. 1 FTE is available from the Internal Audit Department for investigations into reported situations. Employees of the fraud telephone must be members of the organisation of certified fraud investigators (ACFE) with CPE obligation. Every new employee is informed about the Alliander Code of Conduct for employees by means of a letter. In addition, an investigation protocol is available, including the whistleblower policy. Audits relating to the code of conduct are carried out by Internal Audit together with other departments.
G4-58	Internal and external mechanisms for reporting concerns about unethical or unlawful behaviour, and matters related to integrity, such as escalation through line management, whistleblowing mechanisms or hotlines.	<u>Corporate Governance</u>			

**MATERIAL ASPECTS AND MANAGEMENT APPROACH**

**SPECIFIC INFORMATION**

CATEGORY:	ECONOMY				
ASPECT	ECONOMIC PERFORMANCE				
G-4 DMA		<u>Objectives &amp; results: shareholders and investors</u>			Internal: Alliander (exceptions are explained in the footnote) External: Lenders, Authorities in countries of residence (NL and Germany)
G4-EC1	Direct economic value generated and distributed.	<u>Financial statements</u>			Direct answer Revenue: € 1,586 million Operating expenses: € 1,342 million Employee benefit expenses: € 571 million Net finance expense: € 71 million

Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
					<p>The taxes for the Netherlands and Germany are shown below:</p> <p>Total corporate income tax: € 74 million  Dutch corporate income tax : € 75.3 million  German corporate income tax: -€ 1.3 million  Total wage tax charge: € 121 million  Dutch wage tax charge: € 119 million  German wage tax charge: € 1.7 million  Total sufferance tax: € 111 million  Dutch sufferance tax: € 111 million  German sufferance tax: zero  Total value added tax*: € 213 million payable  Dutch value added tax: € 214 million  German valued added tax: -€ 1.5 million</p> <p>* Value added tax is the net payable part</p>
G4-EC2	Financial implication and other risks and opportunities for the organisation's activities due to climate change.	<a href="#">More information: Notes to risks</a> <a href="#">About Alliander: Trends and market developments</a> <a href="#">About Alliander: Strategy</a>			<p>The direct/indirect effects and risks of climate change form part of the risk approach. The exposure of existing and planned operating assets to e.g. flooding, wildfires, and storms is evaluated. Alliander is a member of the Delta programme in which climate change risks and the approach to these risks are discussed and coordinated on a national scale. Effects and risks are assessed and actions are targeted at adaptation and control by means of the crisis and calamities organisation. The strategic Energy Transition pillar and the policy for sustainable operations are aimed at active limitation of emissions and alternative sources of energy.</p>
G4-EC3	Coverage of the organisation's defined benefit plan obligations.	<a href="#">Financial statements: notes to the consolidated financial statements</a> <a href="#">Financial statements: note 44 Provisions</a>			<p>Under Dutch law, Alliander employees have compulsory pension and unemployment insurance. A social plan for reorganisations has been agreed with employee representatives. See also Note 15 Provision for employee benefits.</p>

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G4-EC4	Significant financial assistance received from government.	<a href="#">Shareholders and investors</a> <a href="#">About Alliander: Company profile: organizational structure</a>			<p>Alliander: € 3,612,397 Endinet: € 0,00 Total: € 3,612,397</p> <p>Significant financial support concerns subsidies/ contributions from the Dutch government</p> <p>Decentralised authorities are 100% shareholders of Alliander</p>

CATEGORIE: ENVIRONMENTAL

ASPECT	ENERGY				
G-4 DMA		<a href="#">Shareholders and investors: Sustainability strategy</a> <a href="#">Objectives &amp; results: shareholders and investors</a>			Internal: Alliander Group (exceptions are explained in the footnote) External: customers, suppliers and service providers in the Netherlands
G4-EN3	Energy consumption within the organisation.	<a href="#">Shareholders and investors: Sustainability strategy</a>			<p>2015:</p> <p>Gas consumption in buildings: 1,453,445 m3 Fleet fuel consumption in litres: Petrol 1,508,482 Litres Diesel 4,603,842 Litres LPG 11,744 Litres Electricity consumption in buildings: 10,629,562 kWh</p> <p>2014:</p> <p>Gas consumption in buildings: 1,519,285 m3 Fleet fuel consumption in litres: Petrol 1,699,353 Litres Diesel 4,335,890 Litres LPG 17,278 Litres Electricity consumption in buildings: 13,786,543 kWh</p>

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G4-EN4	Energy consumption outside of the organisation.	<a href="#">Shareholders and investors: Sustainability strategy</a> <a href="#">CO2 emissions in 2015 (illustration)</a>			<p>Alliander's biggest impact outside its organisational boundaries arises from the transportation of energy to our end users; the following quantities were involved in 2014 and 2015.</p> <p>2015: Electricity: 29,882 GWh Gas: 6,012 million m3</p> <p>2014 Electricity: 29,936 Gwh Gas: 6,115 million m3</p>
G4-EN5	Energy intensity.	<a href="#">See Comments column</a>			<p>The energy intensity ratio applied by Alliander is its energy consumption in GJ divided by its revenue.</p> <p>The energy transition ratio for 2015 was 184.9 GJ/million € The energy transition ratio for 2014 was 197.0 GJ/million €</p> <p>The information is not available by energy type. As this is not material it is not reported on here and there is no ambition to report on this in the near term</p>

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G4-EN6	Reduction of energy consumption.	<u>Shareholders and investors: Sustainability strategy</u>			<p>2015</p> <p>Gas consumption in buildings: 46,743 GJ (conversion factor 35.17, official energetic value of Slochteren gas)                      Electricity in consumption buildings: 35,653 (conversion factor 3.6, SI units)                      Total energy consumption in buildings: 82,397 GJ                      Petrol: 48,290 GJ (conversion factor 32,4)                      Diesel: 162,453 GJ (conversion factor 35,8)                      LPG: 305 GJ (conversion factor 26)                      Electricity: 483 (conversion factor 3.6)                      Total energy consumption of transport: 211,531 GJ                      Total energy consumption: 293,298</p> <p>2014</p> <p>Gas consumption in buildings: 53,433 GJ (conversion factor 35.17, official energetic value of Slochteren gas)                      Electricity consumption in buildings: 49,632 (conversion factor 3,6, SI units)                      Total energy consumption in buildings: 103,065 GJ                      Petrol: 55,059 GJ(conversion factor 32.4)                      Diesel: 155,225 GJ (conversion factor 35.8)                      LPG: 499 GJ (conversion factor 26)                      Total transport energy consumption: 210,733 GJ                      Total energy consumption: 313,798</p> <p>Increase in energy consumption compared to 2014: 19,870 GJ</p>

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G4-EN7	Reductions in energy requirements of products and services.	<p><u>About Alliander: Strategy Objectives &amp; results: customers</u></p> <p><u>Customers: engaged in a transition to renewable energy</u></p>			<p>The total green gas feed-in in the service area in m3 during the year was 18,853,729 m3. This took place through eight green gas connections</p> <p>Green gas is defined as follows:            Green gas: Bio-SNG, Biogas or Landfill Gas that has been upgraded to natural gas quality            Biogas: Gas whose distinguishing characteristic within the definition of <u>_gas_</u> in the Gas Glossary is that it is a product from a fermentation process. Its main constituent components are CH4 and CO2 .            Landfill Gas: gas whose distinguishing characteristic within the definition of <u>_gas_</u> in the Gas Glossary is that it is a product of a landfill site. The composition is comparable with Biogas.            Bio-SNG: SNG that is produced exclusively from biomass.</p> <p>The total number of public E-charging points within the Alliander service area realised on reference date by stichting E-laad and other customers concerns 2031 locations</p>
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ASPECT	EMISSIONS				
G-4 DMA		<u>Shareholders and investors: our sustainability results, energy usage and CO2 Objectives &amp; results: Shareholders and investors</u>			Internal: Alliander Group (exceptions are explained in the footnote) External: customers, suppliers and service providers in the Netherlands Scope 1:* Gas consumption in buildings: 2,738 Natural Gas Network Leakage Loss: 51,121 Lease & company cars: 19,100 SF6 Emissions: 1,087 Total: 74,046
G4-EN15	Direct GHG emissions (scope 1).	<u>Shareholders and investors: sustainability performance</u> <u>See Comments column</u>			In CO2 equivalent tonnes  A sector-uniform scope is applied within the report. This diverges from the classic GHG protocol. The values according to the GHG protocol are included in this table.  Most data, as contained in the tables and charts in this report, are based on underlying source systems. Some data are obtained from the records and/or reports of third parties. One example is the waste volume and the waste-related CO2 emissions.  The CO2 footprint and the energy consumption are calculated using assumptions and estimates. The CO2 coefficient was calculated with 0.46352 (concerns 2014 national production mix for grey power). This includes a 2% correction for tank-to-wheel.  Over 80% of the CO2 footprint is caused by electricity network losses. This number is calculated with the value 0.45594, which represents the 2013 national production mix for grey power. This value was taken from the report "Achtergrondgegevens stroometikettering 2013" of CE Delft. In addition, a 2% tank-to-wheel adjustment is made. Source for 2014 figure is <a href="http://www.co2emissiefactoren.nl">www.co2emissiefactoren.nl</a>  About 6% of the CO2 footprint is caused by gas leakage losses, based on the number of pipes in Alliander's <u>network. The grey cast-iron pipes produce larger leakage</u>
G4-EN16	Energy indirect GHG emissions (scope 2).	<u>Shareholders and investors: sustainability performance</u>			Scope 2:* Buildings electricity consumption: 5,107

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
					<p>Electricity transmission/distribution network losses: 498,187                      Administrative network losses: 221,576                      Total: 724.870</p> <p>*In CO2 equivalent tonnes</p> <p>For a more detailed explanation, see EG4-EN15, which covers over 90% of the emissions</p>
G4-EN17	Other indirect GHG emissions (scope 3).	<u>Shareholders and investors: sustainability performance</u> <u>Notes to scope 3 emissions</u>			<p>Scope 3:*                      Commuter traffic, business trips, flights: 2,137                      Total chain emissions: 126,296                      Contracting: 12,946                      Components: 51,119                      ICT: 16,644                      Waste: 3,723                      Rental: 1,274                      Business services: 16,388                      Mobility: 21,137                      Participations: 2,965                      Total: 128,433</p> <p>*In CO2 equivalent tonnes</p> <p>For a more detailed explanation, see EG4-EN15, which covers over 90% of the emissions</p>
G4-EN18	GHG emissions intensity.	<u>Shareholders and investors: sustainability performance</u>			<p>Alliander calculates its greenhouse gas emissions intensity ratio by dividing its scope 1, 2 and 3 emissions as reported in EN15, EN16, and EN17 (minus the network losses and leakage losses) by its revenue. The resulting ratio for 2015 works out at 238.4 CO2 eq. tonnes/ million €</p>
G4-EN19	Reduction of GHG emissions.	<u>Shareholders and investors: sustainability strategy</u>			
G4-EN20	Emissions of ozone depleting substances (ODS).	Not applicable			

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-EN21	NOx, SOx and other significant air emissions.	<a href="#">See Comments column</a>			Alliander's share in the Netherlands' total NOx and SO2 emissions is, respectively, 0.12% (299 tonnes of NOx) and 0.23% (76 tonnes of SO2). NOx: about 75% of the emissions are caused indirectly by network losses and are released during electricity production. The other part of the NOx emissions are directly related to operations and arise from the use of diesel generators, the use of lease and company cars and, to a limited extent, the use of other transport and the buildings energy consumption. SO2: the emissions are almost entirely caused indirectly by network losses and are released during electricity production. In view of the close connection of the emissions with the network losses and CO2 footprint, controlling these emissions is part of Alliander's CO2 policy
<b>ASPECT PRODUCTS AND SERVICES</b>					
G-4 DMA		<a href="#">Customers: engaged in a transition to renewable energy</a> <a href="#">Objectives &amp; results: Customers</a>			Internal: Alliander Group (exceptions are explained in the footnote) External: customers, suppliers and service providers in the Netherlands
G4-EN27	Extent of impact mitigation of environmental impacts of products and services.	<a href="#">Shareholders and investors: sustainability strategy</a> <a href="#">Customers: engaged in a transition to renewable energy</a> <a href="#">Objectives &amp; results: Customers</a>			
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed, by category.	Not applicable			
<b>ASPECT TRANSPORT</b>					
G-4 DMA		<a href="#">Shareholders and investors: our sustainability results, energy usage and CO2</a>			Internal: Alliander Group (exceptions are explained in the footnote) External: customers, suppliers and service providers in the Netherlands
G4-EN30	Significant environmental impacts of transporting products and other goods and materials used for the organisation's operations, and transporting members of the workforce.	<a href="#">Shareholders and investors: Sustainability strategy</a>			116 electric cars in the lease fleet 41 electric cars in the company fleet 6,1% of the lease and company fleets consists of electric cars
<b>CATEGORY:</b>	<b>SOCIAL ASPECTS</b>				
<b>SUB-CATEGORY</b>	<b>LABOUR PRACTICES AND DECENT WORK</b>				
<b>ASPECT</b>	<b>OCCUPATIONAL HEALTH AND SAFETY</b>				

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G-4 DMA		<a href="#">Our results in 2015: Employees Objectives &amp; results: Safety</a>			Internal: Alliander Group (exceptions are explained in the footnote) External: not material with exception of subcontractors
G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programmes.	<a href="#">Corporate Governance</a>			100% The Works Councils Act ( <i>Wet op de Ondernemingsraden (WOR)</i> ) stipulates that every company with 50 or more employees must have a Works Council. The Works Council consists of employees who hold consultations with the director on the employees' behalf about the company policy and the employees' interests. The WOR sets out the rights and powers of a Works Council. Employees can thus exercise influence on the company's policy. In other words: employees have a say in the company. There are three Works Councils: Alliander Works Council, Liander Works Council and Endinet Works Council, which jointly represent all employees in the Netherlands. Employees of Alliander AG have their own Betriebsrat.
G4-LA6	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities, by region and gender.	<a href="#">Our results in 2015: Employees</a> <a href="#">Our story in 2015: Objectives &amp; results: LTIF and absenteeism due to illness</a> <a href="#">Our story in 2015: Accidents with and without absenteeism</a>			To calculate the Lost Time Injury Frequency (LTIF), we multiply the number of accidents with absenteeism by a million divided by the estimated number of hours worked (average: 1800 hours per year per employee). The quantitative information is included in this annual report, either with or without comparative figures from one or more years. The trends and developments that can be derived from this information are explained in this report.
G4-LA7	Workers with high incidence or high risk of diseases related to their occupation.	<a href="#">See Comments column</a>			Employees of Liander and Endinet work with electricity and gas and are therefore exposed to an increased risk. Despite this, no occupational groups within Alliander contend with specific occupational diseases.
G4-LA8	Health and safety topics covered in formal agreements with trade unions.	<a href="#">Our results in 2015: Employees</a>			There are no specific groups of Employees within Alliander for whom additional formal arrangements have

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
					been made.
ASPECT	TRAINING AND DEVELOPMENT				
G-4 DMA		<a href="#">Our results in 2015: Employees</a>			Internal: Allander Group (exceptions are explained in the footnote) External: not material with the exception of subcontractors
G4-LA9	Average hours of training per year per employee by gender and employee category.	<a href="#">Our results in 2015: Employees</a>			2.83%, the total labour costs divided by the training costs.  The information is not available by hour. Reported as training costs in relation to the salary costs.
G4-LA10	Programmes for skill management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	<a href="#">Our results in 2015: Employees: Step2Work Annual report: Note 15 Provisions for employee benefits</a>			
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and employee category.	<a href="#">See Comments column</a>			Every year, all managers and employees jointly discuss the individual performance and development.
ASPECT	SUPPLIER ASSESSMENT FOR LABOUR PRACTICES				
G-4 DMA		<a href="#">Our results in 2015: Shareholders and investors</a>			Internal: Not applicable External: suppliers and supply chain parties
G4-LA14	Percentage of new suppliers that were screened using labour practices criteria.	<a href="#">Our results in 2015: Shareholders and investors: Sustainability strategy</a>			Shown by means of increase in the number of SRP-screened suppliers in the annual report, this concerns Allander excluding Endinet  No figures are known regarding the percentage of new suppliers that were screened for labour practices. Allander reports the number of new suppliers screened for SRP statements.  22.7 % new suppliers screened for SRP statements  Calculation of SRP figure: Every year about € 800 million worth of products and services is purchased, with freedom of supplier choice. In addition, purchases also take place without freedom of choice.
G4-LA15	Significant actual and potential negative impacts for labour practices in the supply chain and actions taken.	<a href="#">Our results in 2015: Shareholders and investors: Sustainability strategy</a> <a href="https://www.allander.com/nl/over-allander/leveranciers-0">https://www.allander.com/nl/over-allander/leveranciers-0</a>			Allander excluding Endinet
SUB-CATEGORY	HUMAN RIGHTS				
SUB-CATEGORY	SOCIETY				
ASPECT	Public Policy				

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G-4 DMA		<a href="#">Our story in 2015</a> <a href="#">Our results: Customers: Going forward</a> <a href="#">Our results: Customers: Boosting customer satisfaction through an enhanced customer experience</a>			<p>Internal: Alliander Group (exceptions are explained in the footnote)                      External: customers, suppliers and service providers</p> <p>Alliander occupies a special position as a company. Regional authorities are the company's shareholders, a public regulator oversees the company's operations at national level and the energy policy is also made at national level. Alliander maintains contacts with these stakeholders at their respective levels, also to explain our ambitions and strategy. Alongside formal contacts, Alliander values regular interaction. We make an active contribution to political and other debates and highlight the steps necessary for the further development of the energy market, such as in the field of sustainability.</p>
G4-SO6	Total value of political contributions by country and recipient/beneficiary	<a href="#">More information: Interaction with stakeholders</a>			Alliander has no financial relationship with political parties.
ASPECT	Grievance mechanisms				
G-4 DMA		<a href="#">Our results: Customers: Going forward</a> <a href="#">Our results: Customers: Boosting customer satisfaction through an enhanced customer experience</a>			<p>Internal: Alliander Group (exceptions are explained in the footnote)                      External: customers, suppliers and service providers</p>
G4-SO11	Number of grievances about impacts on society filed, addressed, and resolved through formal grievance mechanisms	<a href="#">More information: Interaction with stakeholders</a>			

SUB-CATEGORY PRODUCT RESPONSIBILITY

**ELECTRIC UTILITIES SECTOR SUPPLEMENT**

**ADDITIONAL MATERIAL ASPECTS**

**CATEGORY: Organisational profile**

ASPECT Organisational profile

EU 3 Customer connections

[About Alliander: Company profile](#)

Liander and Endinet

EU 4 Transport and distribution lines

[About Alliander: Company profile](#)

Liander and Endinet

**CATEGORY: Economic aspects**

Management approach

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
EU 6	Capacity planning aimed at short- and long-term electricity availability and reliability.	<a href="#">Our story in 2015</a> <a href="#">Our results in 2015: Customers</a> <a href="#">More information: Notes to risks</a> <a href="#">Our results in 2015: Shareholders and investors</a>			<a href="https://www.liander.nl/over-liander/bedrijf/financieel/kwaliteit-capaciteit?searchterm=capaciteitsdocument">https://www.liander.nl/over-liander/bedrijf/financieel/kwaliteit-capaciteit?searchterm=capaciteitsdocument</a>
EU 8	Research and Development Economic KPIs	<a href="#">About Alliander: Strategy</a>			
EU 12	Efficiency of transport and distribution	<a href="#">See Comments column</a>			2015 Total network loss: 4.6% of total inflow 2014 Total network loss: 4.6% of total inflow 2013 Total network loss: 4.7% of total inflow  Alliander excluding Endinet
<b>CATEGORY: Environmental aspects</b>					
Labour practices and conditions					
EU 14	Knowledge and competence management	<a href="#">Our results in 2015: Employees</a>			
EU 15	Percentage of employees eligible for pension scheme in 5 and 10 years' time by job grade and region	<a href="#">See Comments column</a>			41.8% of the employee base is eligible for a pension scheme within 10 years (including Endinet) 28.50% of the employee base is eligible for a pension scheme within 5 years (including Endinet)  Information about the breakdown by position is unknown. This distinction is not material and there is no ambition to keep a record of this in the near term.
EU 16	Health & Safety policy and conditions for employees and (sub-)contractors.	<a href="#">Our results in 2015: Employees: health and safety at work</a> <a href="#">Our results in 2015: Shareholders and investors: Sustainability strategy</a>			
EU 17	Total labour volume at (sub-)contractors	<a href="#">See Comments column</a>			Alliander keeps no records of the number of hours or man years expended by (sub-)contractors of Alliander on projects. Based on the expenditures on (sub-)contractors, we estimate that about 2,000 (2012 figure) FTEs of direct (sub-)contractor staff carry out work for Alliander. There are no indications to assume that this figure has changed substantially.
EU 18	Employees of (sub-) contractors with relevant health & safety training	<a href="#">See Comments column</a>			Alliander employees are certified (VIAG & BEI), Employees of contractors must be similarly certified.

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
Labour practices and conditions					
EU 19	Participative decision-making and stakeholder participation and outcomes	<a href="#">About Alliander: Strategy</a> <a href="#">About Alliander: Company profile: our role in the energy sector</a> <a href="#">More information: Interaction with stakeholders</a> <a href="#">Overige informatie: Materiality test</a>			
EU 20	Schemes for involuntary home relocations, business relocations, expropriation	<a href="#">See Comments column</a>			These situations did not occur
EU 21	Emergency plans and repair of damage	<a href="#">See Comments column</a>			To respond adequately to incidents and calamities, Alliander makes use of a specially trained crisis organisation. The crisis organisation rapidly calls in different business units to assist with the emergency and organises a centralised response.
Social performance					
EU 22	Number of people involved in expropriation/compulsory home relocation Product responsibility, management approach	<a href="#">See Comments column</a>			Not material. Did not occur. Occasionally, cable or pipes need to be laid across the land of third parties
EU 23	Measures to support access to and promote safe energy usage	<a href="#">See Comments column</a>			Liander and Endinet warn customers before their energy supplier ends their energy supply contract. We advise these customers to immediately look for a new supplier in order to prevent disconnection. As a responsible corporate citizen, Liander does not disconnect during periods of sub-zero temperatures when customers have a debt to Liander or when an energy supplier ends the energy supply contract in such a period of sub-zero temperatures. To avoid long-term payment arrears or disconnections, we alert customers to the option of seeking debt assistance. We see a careful debt collection and disconnection policy as part of our corporate social responsibility. Liander does not disconnect customers <u>who can present a medical certificate</u>
EU 24	programmemes aimed at improving and maintaining access to electricity for vulnerable groups	<a href="#">See Comments column</a>			Alliander has in the past devoted attention to the use of simpler language in letters, but currently has no concrete projects for low literacy or other cultures. Alliander does try to be a reflection of society and offers opportunities to visit the company at various locations.
Product responsibility, performance indicators					
EU 25	Accidents and health complaints of citizens in relation to operating assets	<a href="#">See Comments column</a>			Still unknown
EU 26	Unconnected part of population in network operator's concession area	<a href="#">See Comments column</a>			There is no statutory obligation to provide connections to the electricity network.

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
EU 27	Number and duration of disconnections due to payment arrears	<a href="#">See Comments column</a>			Reasons for disconnections are not given in the data communications from supplier to the network operator.
EU 28	Frequency of power interruption	<a href="#">See Comments column</a>			Interruption frequency is reported (SAIFI): Liander: 0.317 Endinet: 0.212
EU 29	Power interruption duration	<a href="#">See Comments column</a>			SAIDI: Liander 21.85 minutes, Endinet: 13,07 minutes CAIDI: Liander: 68,96 minutes, Endinet: 61,5 minutes

**ADDITIONAL INFORMATON**

CATEGORY:	Other company-related information	
G4-EN12	Significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	The European Union has set up a coherent network of protected nature areas called 'Natura 2000' within its borders. There are 162 Natura 2000 areas in the Netherlands. 60 areas within the Alliander service area are expected to receive Natura 2000 status. This status also has consequences for the performance of works in these areas. In 2012 Alliander adopted an internal code of conduct for the activities and operating assets to be used in nature areas. This code of conduct ensures that Alliander complies with the Nature Protection Act and Flora and Fauna Act. Network components such as cables and pipes in Natura 2000 areas are recorded in the internal geographical information system, GIS

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-EN23	Total weight of waste by type and disposal.	<p>In tonnes of waste:</p> <p>Office waste            Paper/cardboard: 777            Miscellaneous office waste: 532</p> <p>Industrial waste            Metal: 7.205            Wood: 196            Plastics: 556            Soil: 922</p> <p>Miscellaneous industrial waste: 5,500            Miscellaneous hazardous waste: 845</p> <p>Total: 16,836</p> <p>The waste processing costs are 1.5 million euros.</p>			
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	In 2015 19 non-monetary sanctions and 2 fines of 6,007 euros were imposed.			

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-LA1	Total number and rate of employee turnover by age group and gender.	<p>Measured on the last day of the year under review. FTEs refer to a full working week, irrespective of the number of hours worked in that week.</p> <p>FTEs                      5807: Full Time Equivalent of the total number of employees with a permanent contract of employment                      1037: Full Time Equivalent of the total number of employees with a temporary contract</p> <p>Contract type                      344: employees with fixed-term contract                      5654: employees with indefinite contract</p> <p>6020: Concerns employees with full-time indefinite contract or full-time temporary contract                      1218: Employees with part-time indefinite contract or part-time temporary contract</p> <p>1244: Employees with temporary contract</p> <p>4803: male employees                      1195: female employees</p> <p>115: Younger than 24                      1402: Between 25 and 35                      1467: Between 35 and 44                      1697: Between 45 and 54                      1317: older than 55</p> <p>Changes                      256: Total number of new male employees                      84: Total number of new female employees</p>			
G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	The total number of the financial sanctions imposed by the regulator for failing to comply in full with laws and regulations governing was 1, the monetary value was 18,000.			
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	25.6% of our managers are female.			

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Standard disclosures	Indicator	Reference [2015]	Omission if applicable	Reason for omission if applicable	Comments
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations governing the provision and use of products and services.	See G4-SO8			
EXTRA	Renewable energy feed-in	<u>Our results in 2015: Customers: engaged in a transition to renewable energy</u>			
EXTRA	Number of employees at a distance from the labour market	<u>Our results in 2015: Customers: engaged in a transition to renewable energy</u>			
EXTRA	Percentage of procurement based on Alliander's Socially Responsible Procurement (SRP) guidelines, in % euros	66,00%			
EXTRA	Number of postcode areas with more than five interruptions per year	10			
EXTRA	Digitisation of networks	Progress of the digitisation projects of 2015: 64%			
EXTRA	Alliander foundation	75 projects 976 participants			
EXTRA	Length of fibre optic infrastructure	Total length of hired fibre optic infrastructure: 3595 km Total length of own fibre optic infrastructure: 1563.8 km New realised optic fibre infrastructure: 294.6 km			
EXTRA	Customer satisfaction	consumer market 94.74 %, 102.60% versus benchmark business market 86.15%, 95.45% versus benchmark  The customer satisfaction score is based on surveys carried out on behalf of Alliander by an independent research agency.			
EXTRA	Employee survey	Great Place to Work Employee Survey score is 73  The employee survey score is based on surveys carried out on behalf of Alliander by Great Place to Work.			